

For your information

Baby equipment	on request: additional baby cribs, high chair, etc.
Bar	we offer you drinks, cocktails and snacks at our hotelbar
Bathrobe	You will receive them at the reception at a charge of 5.00 €.
Bathing shoes	You will receive them at the reception at a charge of 2.50 €.
Bathroom stool	Please inform the reception staff.
Blanket	If you need an additional blanket, please inform the reception.
Breakfast	Monday till Saturday from 06:45 a.m. - 10:00 a.m. Sunday and public holidays from 08:00 a.m. - 10:00 a.m
Charger	(for example mobile phones) is available at the reception.
Cosmetic article / Sanitary article	You will receive them at the reception (dental hygiene set, comb, shave set, sanitary article for women)
Credit cards	We accept Visa, Eurocard / Mastercard, American Express, electronic cash
Departure	We request you to leave your room on the day of departure by 11:00 a.m.
Garage	We offer outdoor parking possibilities free of charge next to our hotel.
International socket adapter	You will receive them at the reception.
Internet WLAN	Free access. Internetcode: adler111
Iron/Ironing board	offers you the possibility to iron your clothes yourself. Please inform the reception staff.
Latchkey	Please take your roomkey with you if you plan to return to the hotel later than 09:00 p.m.
Laundry	Laundry and ironing service or dry cleaning. You will find a laundry-bag in the wardrobe. Release before 09:00 a.m. - Return by appointment. Monday –Friday/ not possible at the weekend. Price on request
Laundry change	If you like to have daily linen change, please inform the reception staff.
Luggage service	We are pleased to carry your luggage to your room, or even back to your car. Please contact our reception staff - telephone number: 91
Massage / cosmetics	Massage- and cosmeticsstudio “Hautnah” in the basement. By appointment with the therapist Carmen Blümle: + 49(0)7367 / 920505
Minibar	You will find the minibar and the price list in your room. Please inform the staff at the reception about your consumption on the day of departure.
Modem	If you use a Modem, put the TAE plug near the telephone into the contacting plug on the wall. First dial “0” for the outside line and then set a comma. Then dial normal.
Non-Smoking rooms	This is a non-smoking hotel. We would like to ask you to accept this rule.

Parking area	We offer outdoor parking possibilities free of charge next to our hotel.
Photocopying and scanning and printing possibility	through the reception staff
Pillow	If you need an additional pillow, please inform the reception
Pillow assortment	We offer you a choice of different pillows: Cherry-core-pillow/spelt-millet-pillow/neck roll Please contact our reception staff - Telephone number: 91
Questionnaire	Your opinion is important to us! Are you satisfied, what can we do better? We kindly ask you to tell us your opinion on the questionnaire. Thank you very much.
Reception	Telephone number: 91
Restaurant	currently no a la carte food available. We open for groups and meetings, please contact us
Sauna	Accessible with the lift in the basement.
Sewing kit	You will receive them at the reception.
Sewing service	We forward your damaged clothing for professional repairing
Shoe polisher	in the staircase
Smoke alarm	We have smoke alarms all over the hotel. Please inform us immediately, if there is any problem.
Solarium	Accessible with the lift in the basement. Insert 2.00 € coins. 2.00 € for 6 minutes, max. 8.00 € possible
Steambath	Accessible with the lift in the basement.
Swimming pool	from 07:00 a.m. - 09:00 p.m. Accessible with the lift in the basement.
Taxicab	We are pleased to order a taxicab for you. Please call the reception staff.
Telephone	Your direct dialing number: 07367 / 950 + your room number Room to room: Dial only the room number
Towel change	If you like to have towels changed, please place the dirty towels on the bathroom floor.
TV programme overview	Can be called up under the button "Guide" on the remote control
TV channel list	Available under the button "CH List" on the remote control
Valuables	Please use our safe deposit box at the reception desk. Usage is free of charge.
Wake up call	Please inform the reception staff. We will wake you up at any desired time. Please make a reservation the evening before. Telephone number: 91. By using the telephone in your room you can do the wake on your own: Pick up the phone, dial *55*, your alarm 4-digits for example: dial 0600 for 06.00 o'clock, hang on the phone.